Catch Me if You Can: An Account Based End-to-end Encryption for 1/1 Snaps

Subhash Sankuratripati Moti Yung, Anirudh Garg, Wentao Huang







Team that built this



Anirudh Garg



Eddie Xue



Mike Duong



Subhash Sankuratripati



Moti Yung



Janelle Tiulentino



Wentao Huang



Daniel Hwang



Charles Huang



What is a Snap?

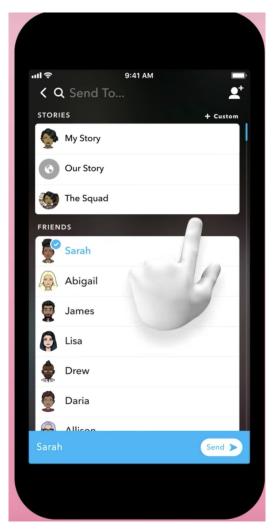


What is a Snap?

- A multimedia message that is shared between users of the Snapchat App
- The app is used by 186 million users on a daily basis (Q3 2018)
- Billions of Snaps are exchanged everyday









Snaps have inherent privacy protections

- They are ephemeral
 - Deleted right after viewing
 - Deleted in 30 days if not viewed



Why end-to-end encryption (E2EE)?



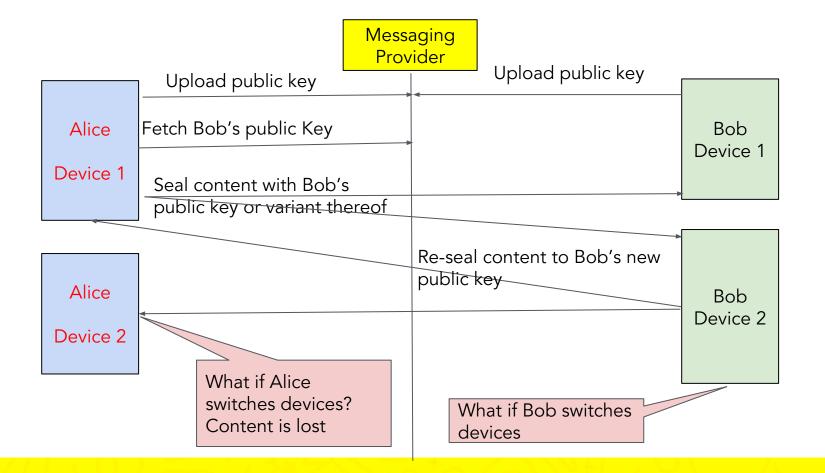
Why?

- Defense in depth
- Increased assurances around privacy to our users



Well, E2EE is a solved problem







Key requirements

- Fast key distribution
- A fast mechanism to retry
- Retry delays increase probability of sender device churn and hence content loss



Industry Status quo

 iMessage, WhatsApp and Signal have deployed, an, on by default, E2EE system at scale for 4+ years!



But, they differ from Snapchat in that:

- None of them have an 'easy' logout mechanism
- Couple logout with single session restrictions
- Their authentication model relies on device identity (phone number or the device itself)
- Sessions are pretty tightly coupled to devices



These difference allow Snapchat users to:

- Share a device (one device, many users)
- Hop between devices (one user, many devices)
- → All of which lead to <u>identity churn</u>



Tightly coupled device to device E2EE protocols

- Can offer stronger assurances that make it less amenable to retry
- Forward secrecy, especially at the recipient level increases retry times
- Yet, we tried!!
- We ran an Axolotl like protocol that had a retry required rate of 1.85%



So, our requirements:



Requirements

- Reduce the churn
 - Securely support multiple users on a given device
 - Support multiple devices for a given user
- Make retries faster!



Introduce the notion of an Account based E2EE

- Private keys are still present <u>exclusively</u> on client devices, but,
- Needed a mechanism by which we could perform fast private key to device association changes
- And notions of recipient level forward secrecy, as introduced by Axolotl make retries slower (hurt streaks!) and had to be relaxed



Building blocks - Identity



Post logout secure client DB

- Secrets stored within it can ONLY be recovered when the user is logged in [with help of server: essentially 2-2-secret shared]
 - Create an encrypted database that can be decrypted by keys obtained from the server post login
- No information leakage about the identity of other on device users (e.g. user-id's or public keys)
 - Use keyed HMAC's instead of native ID's or just hashes



How does login work?

Client

- 1. Generate Key Pair and a DBEK
- 2. Send HMAC'ed list of public keys if any
- 3. Send current public key
- 4. Along with login credentials

- 1. If DBEK is returned, then, it can open the DB and recover prior identity
- 2. If not, then, it, "commits" the previously generated key and uses it

Server

- Checks if it can retrieve a DBEK for these credentials and HMAC'ed list of public keys
- 2. If yes, then, returns DBEK along with login session and discards the public key
- 3. If no, then, associates new public key with this user and fans the key out

Account based identity with fast fan out



Requirements - Status check

- Reduce the churn
 - Securely support multiple users on a given device
 - Support multiple devices for a given user
- Make retries faster!



Building block: Content Upload and when things are perfect!



Content creation and upload - pre E2EE

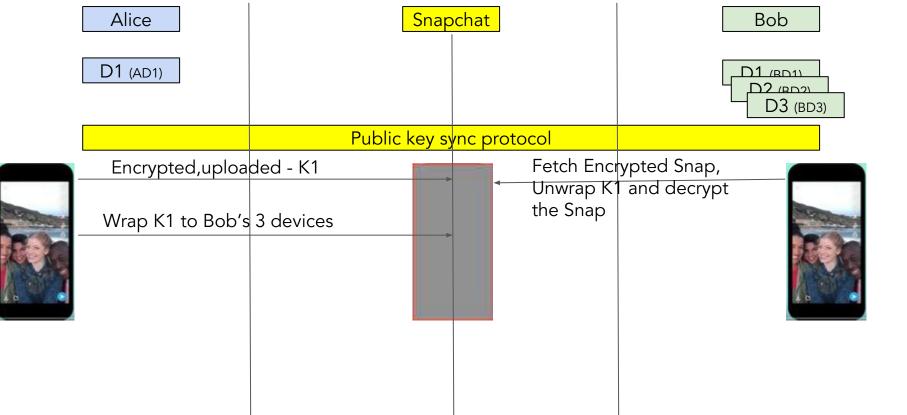
- Content upon creation is encrypted with a key (<u>CEK</u>) that is generated on the client
- When the user chooses to share the content with Snapchat, then, the key (<u>CEK</u>) is uploaded
- If the user chooses to discard the content, then, the key is never uploaded and content remains inaccessible to Snapchat servers



Change for E2EE

- Wrap <u>CEK</u> in an end-to-end encrypted manner
- Persist <u>CEK</u> on the client in the post logout secure database until an ACK is received OR the content expires
- Crypto is the easy part: Use a KDF, derive a secret from the pre-shared secret and encrypt and MAC (with AAD) the <u>CEK</u>







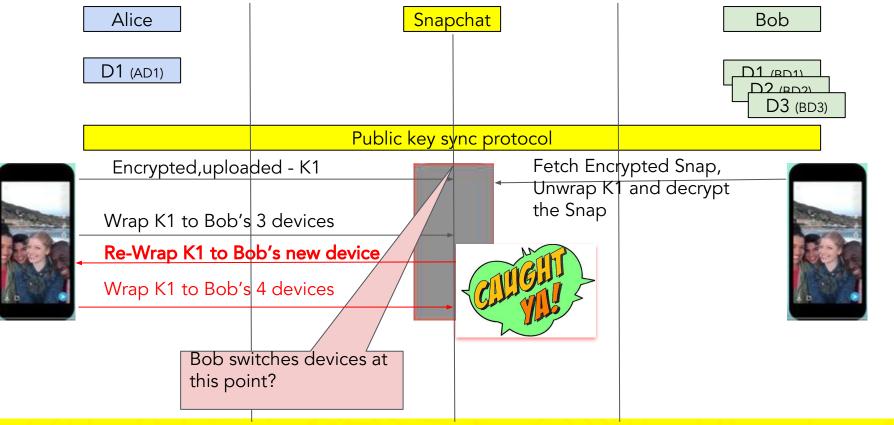
Requirements

- Reduce the churn
 - Securely support multiple users on a given device
 - Support multiple devices for a given user
- Make retries faster!



Building block: Catch me if you can! On Sender Side







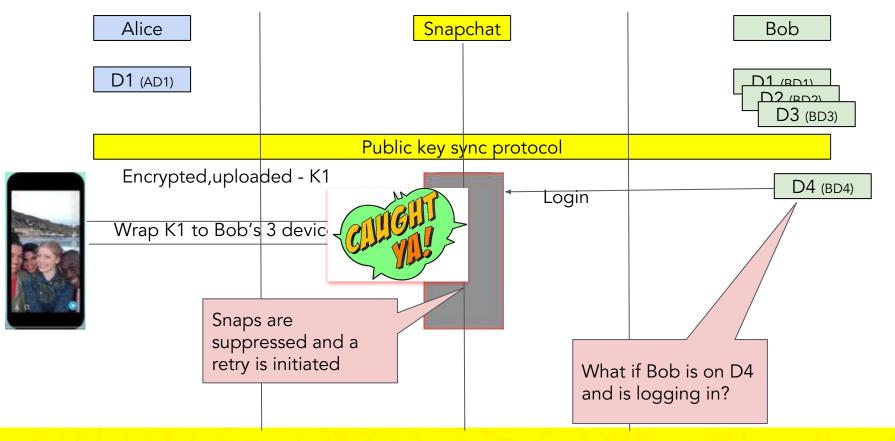
Requirements - Status Check

- Reduce the churn
 - Securely support multiple users on a given device
 - Support multiple devices for a given user
- Make retries faster!

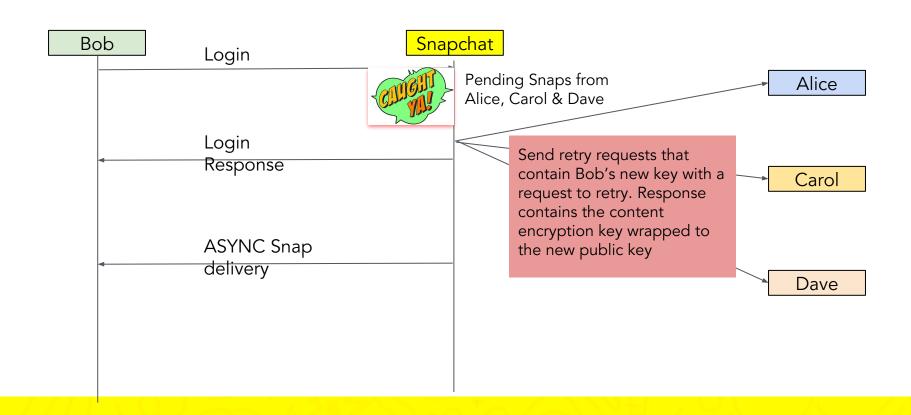


Building block: Catch me if you can! On Recipient Side











Retry Mechanisms

- A regular message that is obtained on next app open
- Or a push notification to make it more instantaneous



What about the security of the push notification?

- Push notifications are not completely in our control rely on Apple or Google for ultimate delivery to the user
- The push notification contains the public key to re-wrap to. So, integrity of this message is paramount
- We encrypt the public key with a key that is known ONLY to the logged in user and Snapchat's servers
- Google had published a <u>blog post</u> in July 2018 on related work; we're proud to have implemented it across both platforms in July of 2017



Requirements - Status Check

- Reduce the churn
 - Securely support multiple users on a given device
 - Support multiple devices for a given user
- Make retries faster!



Where are we?



Launched

- Launched to 100% of users running compatible versions on Jan 12th
 2018. Billions of 1/1 Snaps / day!
- Retry rate is about 0.1% with retry times of:
 - p50 3.5 seconds
 - p80 1 minute



Extensions

- Periodic forward secrecy (essentially re-key)
- Sender to 'other' sender devices (as added recipients) to reduce loss rate
- Desire to extend to other 1/1 message types text and group chat
- In the Trevor Perrin spectrum of <u>EtA vs AtE</u>, we are so far "E only".
 Desire to add "A" via peer authenticity and/or Key Transparency



Summary

- Even if there isn't a strong coupling between identities and devices, we demonstrated a mechanism by which one can achieve end to end encryption
 - Making the account the focal point of the identity
 - Caching users' last devices
 - Secure caching of sensitive data that is unlocked upon successful authentication

