

XEROX SECURITY BULLETIN XRX04-010

Vulnerability in the ESS/ Network Controller could potentially permit unauthorized access.

The following software solution and self-service instructions are provided for the listed products to protect your confidential data from possible attacks through the network.

The software solution is compressed into a (25117K) zip file and can be accessed in the link following this bulletin on Xerox.com / Security:

http://www.xerox.com/downloads/usa/en/c/cert_XRX04_010_patch.zip

Background

There is a vulnerability in the PostScript file interpreter code that could allow unauthorized access to the encrypted password file for the device. An attacker, using a specially constructed PostScript file, could retrieve the encrypted password file for the device and then use password cracking tools offline to break the password to exploit the vulnerability. If successful, the attacker would potentially have full access to the device. Customer/user passwords are not exposed. The device configuration encrypted password can also be retrieved if the attacker is physically present at the machine to retrieve the password file.

Products Affected:

WorkCentre®

M35
M45
M55

WorkCentre® Pro

35
45
55
65
75
90

Solution

PostScript Directory Traversal Vulnerability Patch Install Process **Edited: 9-Dec-2004**

There is a patch available that fixes a PostScript directory traversal vulnerability identified on WorkCentre Multifunction Devices (MFD). The patch software only needs to be applied to the MFD if the Network Controller software version of your MFD falls within the range listed.

You must download the patch. The patch is packaged in a ZIP format. Download the ZIP file from the URL provided and extract all contents to your desktop. **DO NOT TRY TO OPEN THE FILE WITH THE .TGZ EXTENSION.** This is the patch and must be loaded on the MFD as is.

Instructions for the WorkCentre M35/M45/M55 and the WorkCentre Pro 35/45/55/65/75/90.

This patch is only needed if your WorkCentre falls within the following System Software versions:
WorkCentre M35/M45/M55, WorkCentre Pro 35/45/55, from 2.28.11.000 through 4.97.20.025
WorkCentre 65/75/90, from 01.001.00.060 through 01.001.02.082

If your device has a higher System Software version, then you do not need to install the patch.

Confirm your Net Controller Software Version

To determine your Network Controller version, you can either print a Configuration Report or view the version on the Web client interface.

To print a configuration report from the local User Interface at the machine:

- 1) Press the Machine Status button
- 2) Select Print Configuration Report
- 3) Look for the Net Controller Software Version number

To view the version from the web client interface:

- 1) Open a web browser and connect to the multifunction device by entering the IP number of the device
- 2) Select the "Index" icon in the upper right corner
- 3) Select "Configuration".
- 4) Scroll to the location that displays the Net Controller Software Version.

Install the Patch

DO NOT TRY TO OPEN THE PATCH AS IT MAY DAMAGE THE FILE.

This patch can be submitted one of two ways for this model.

- 1) LPR Method
- 2) Machine Software (Upgrade) Method

LPR Method from a Windows NT, 2000, or XP

This method requires that LPR Protocol be enabled on the device. Check the configuration report to see if the protocol is enabled. This protocol can be enabled via the Local User Interface or via the Web Interface. See Appendix A for instructions.

- 1) Open a "DOS Command Prompt". You can do this by selecting the Windows "Start" icon, and selecting "Run". Enter "cmd" and select <Enter>.
- 2) Submit the patch file via the command line: **lpr -S <printer_ip> -P lp P18_WCP_PSTraversal.tgz**
- 3) The WorkCentre will automatically reboot in order to install the patch.
- 4) The patch is installed when **.P18** is appended to the Network Controller version number. The WorkCentre M35/M45/M55 will NOT display **P18**, but the patch is installed.

Machine Software (Upgrade) Method

- 1) Open a web browser and connect to the multifunction device by entering the IP number of the device.
- 2) Select the "Index" icon in the upper right corner.
- 3) Select "Machine Software (Upgrades)".
- 4) Enter the User Name, Admin, and the Admin Password of the device.
- 5) Under "Manual Upgrade" select Browse button to find and select the file, **P18_WCP_PSTraversal.tgz**.
- 6) Select the "Install Software" button.
- 7) The WorkCentre will automatically reboot in order to install the patch.
- 8) The patch is installed when **.P18** is appended to the Network Controller version number. The WorkCentre M35/M45/M55 will NOT display **P18**, but the patch is installed.

Appendix A – Enabling LPD, port 515 printing

In order to use the LPR method to submit the patch, your MFD must support Line Printer Daemon (LPD) over port 515. Most MFD's have this enabled by default. If you have disabled LPD printing, you must enable it to use the LPR method.

Use the following steps to enable LPD:

- 1) Open a web browser and connect to the multifunction device by entering the IP number of the device
- 2) Select "Index" icon in the upper right corner
- 3) Select "LPR/LPD" or "Line Printer Daemon"
- 4) If the Enabled box is NOT checked, select the box to add a check mark.
- 5) Select "Apply New Settings"
- 6) Enter the user name, Admin, and the admin password, then select OK.
- 7) Reboot the MFD either from the Status web page or by pressing the Power Off button at the MFD.

<End of text>

Disclaimer

The information in this Xerox Product Response is provided "as is" without warranty of any kind. Xerox Corporation disclaims all warranties, either express or implied, including the warranties of merchantability and fitness for a particular purpose. In no event shall Xerox Corporation be liable for any damages whatsoever resulting from user's use or disregard of the information provided in this Xerox Product Response including direct, indirect, incidental, consequential, loss of business profits or special damages, even if Xerox Corporation has been advised of the possibility of such damages. Some states do not allow the exclusion or limitation of liability for consequential damages so the foregoing limitation may not apply.