Library Privileges for UALR Online Students

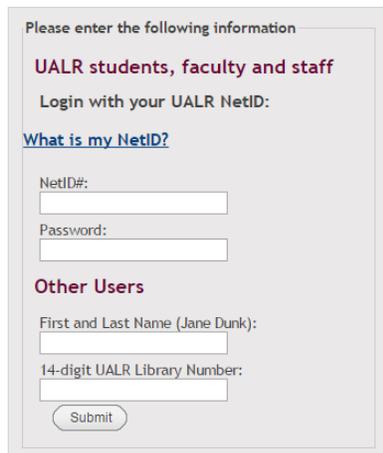## I.   Library Privileges with UALR Collections and Archives

UALR Online students have full access to all library resources of the UALR Collections and Archives, including Ottenheimer Library, the Center for Arkansas History and Culture and the Sequoyah National Research Center.

Undergraduates may check out from Ottenheimer Library up to 50 items at a time for a circulation period of 28 days (with up to 3 renewals). Graduate students may check out up to 100 items at a time for a circulation period of one semester (with up to 3 renewals).

Students living more than 50 miles from campus may request that library items be mailed to their home address. Information on delivery services, as well as options to request materials or request research assistance are available at the Distance Learning Library Services webpage.

All UALR electronic resources (databases, e-books, e-journals and articles) are available at the Ottenheimer Library website. To access the e-resources, students will need to use their NetID and NetID password (the same that is used for Blackboard).

Students can locate their NetID and set (or reset) the NetID password in BOSS. The NetID is listed in BOSS under the *Personal Information > Change Passwords or View Usernames* screen.

II.   Library Privileges with Other University Libraries

UALR Online students have access to materials (articles, books, etc.) from other libraries throughout the United States via the university's Interlibrary Loan Service. Requests are submitted via the ILLiad online system, and Ottenheimer Library staff process requests within 24 hours, Monday-Friday; however, actual delivery depends on lending libraries so turnaround time varies.

UALR Online students may visit other Arkansas college/university libraries and check out materials using the ARKLink card. Prior to visiting a participating Arkansas academic library, UALR users can submit an online request for an ARKLink card. Library staff will create the card within 24 hours and either mail the card to the student's home address or hold the card for pickup at the Ottenheimer Library desk. The ARKLink card is valid for one semester and can be renewed for additional semesters as needed.

ARKLink cards are made available through the ARKLink Reciprocal Borrowing Program. All ARKLink participating libraries have agreed to honor the ARKLink card. However, lending libraries set their own policies and procedures. ARKLink library users must present the ARKLink card, a university ID and a photo ID at the circulation desk of the library at the time of checkout. Materials borrowed from another university via the ARKLink card should be returned to the library where the materials were borrowed.

III.   Library Privileges with the Central Arkansas Library System

The Central Arkansas Library System (CALS) contains over 1,000,000 items and is the largest public Arkansas library system. Its fourteen libraries are located in the City of Little Rock (Main Little Rock Library and eight branches), Pulaski County (Wrightsville, Jacksonville, Sherwood, and Maumelle, AR), and Perry County (Perryville, AR).

UALR Online students use the ARKReach service to have materials from the circulating CALS collections delivered to the Ottenheimer Library for check out with their UALR accounts. Additionally, students living more than 50 miles from campus may request that ARKReach items be mailed to their home address via the library's Distance Learning Library Services.

As students of an institution within Pulaski County, Arkansas, UALR students may also obtain a Central Arkansas Library System (CALS) library card to visit a CALS branch and check out materials, as well as access some of the CALS online resources. Students can request the CALS card online and have the card mailed to their home address.

IV.   Library Assistance

UALR Online students seeking reference assistance can contact the Ottenheimer Library via phone at 501.569.3123 or 800.340.9367 or via chat, text or e-mail via the Ask Us page. Students seeking more personalized assistance in requesting materials or conducting research should contact the eLearning Librarian for extensive research support.