

Provider Roles

In the AFHCAN software, the words *provider* and *user* are used interchangeably. All users logging in are assigned one of five provider roles (listed in order of increasing privileges):

Clinical Consultant

Test User

Clinical User

Clinical Admin

System Admin

Each role has a defined set of privileges within AFHCAN.

Clinical Consultant

The role of clinical consultant is appropriate for providers who consult on cases but who do not create cases themselves. No special software is required to perform consulting services under this role; all that is required is a software license, a web browser and a network or internet connection. Clinical consultants can log in to review and respond to cases sent to them or their groups. Clinical consultants are not able to create new cases. There is limited functionality with regard to editing or viewing patient information and editing provider information.

Test User

The test user role allows new users to train with a set of fictitious patients and fictitious medical information. Test users can create test cases, which are always associated with test patients. Test users cannot receive real cases and cannot view the information of real patients. Test users can perform all the functions of clinical users in a safe environment. After training, test users are typically assigned the role of clinical user. Test patients and test cases are marked with a purple bar.

Clinical User

Clinical users can use the AFHCAN to create real or test cases, send and receive cases, edit real or test patient information and add new patients. In older software versions, this role was called *Real User*.

Clinical Admin

Users assigned the clinical admin role have all the privileges of clinical users, test users and clinical consultant roles. In addition, the clinical admin is a server administrator with the following privileges:

viewing all open cases, cases with alerts and cases with inactive owners

taking any open case (usually done for the purpose of forwarding a case to an appropriate individual)

adding, editing and inactivating providers

changing or resetting provider passwords

adding, editing or inactivating groups

creating and managing user-defined forms

System Admin

The system admin has all the privileges of the clinical admin, and so can serve as a backup to the clinical admin. The system admin also has technical responsibilities affecting the AFHCANserver such as node connections, server-to-server connections, node administration, system settings, site definitions, reports, licensing, etc.

Provider Role Details

The table below provides a comprehensive list of what providers are able to do:

	Consultant	Test User	Clinical User	Clinical Admin	System Admin
Login to Web client	Yes	Yes	Yes	Yes	Yes
Login to Cart client	No	Yes	Yes	Yes	Yes
Receive Test Case	Yes	Yes	Yes	Yes	Yes
Receive Real Case	Yes	No	Yes	Yes	Yes
Create Test Case for any test patient	No	Yes	Yes	Yes	Yes
Create Real Case for patients that have been in a case sent directly to them or their groups	Yes	No	Yes	Yes	Yes
Create Real Case for any real patient	No	No	Yes	Yes	Yes
View any Test case	Yes	Yes	Yes	Yes	Yes
View any Real case	Yes ¹	No	Yes	Yes	Yes
View any Real case sent directly to them or their groups	Yes	No	Yes	Yes	Yes
View Real Cases of a Patient from a case that has been sent directly to them or their groups	Yes	No	Yes	Yes	Yes
Search Any Test Cases	No	Yes	Yes	Yes	Yes
Search Any Real Cases	No	No	Yes	Yes	Yes

	Consultant	Test User	Clinical User	Clinical Admin	System Admin
Search Real Cases that have been sent directly to them or their groups	No	No	Yes	Yes	Yes
Search case results show their Sensitive Cases	No	No	Yes	Yes	Yes
Search case results show any Sensitive Cases	No	No	No	Yes	Yes
Viewing Open Cases Lists, cases on alert list, cases with inactive owners list	No	No	No	Yes	Yes
'Admin Take' any case ²	No	No	No	Yes	Yes
Search Test Patients	No	Yes	Yes	Yes	Yes
Search Real Patients	No	No	Yes	Yes	Yes
View Any Test Patient Record	Yes	Yes	Yes	Yes	Yes
View Any Real Patient Record	Yes ¹	No	Yes	Yes	Yes
View Any Real Patient Record from a case that has been sent directly to them or their groups	Yes	No	Yes	Yes	Yes
Create Test Patient	No	Yes	Yes	Yes	Yes
Create Real Patient	No	No	Yes	Yes	Yes
Edit Any Test Patient ²	No	Yes	Yes	Yes	Yes
Edit Any Real Patient ²	No	No	Yes	Yes	Yes
View Provider record	Yes	Yes	Yes	Yes	Yes
Search Provider records	No	Yes	Yes	Yes	Yes
Provider Management (Add, Edit, Delete)	No	No	No	Yes	Yes
View Group record	No	Yes	Yes	Yes	Yes
Search Group record	No	Yes	Yes	Yes	Yes
Group Management (Add, Edit, Delete)	No	No	No	Yes	Yes
Can assign System Admin Role	No	No	No	No	Yes
Forms Manager	No	No	No	Yes	Yes
Reports	No	No	No	Yes	Yes
Server System Administration (Connections, Node admin, system settings, sites, reports, licensing etc...)	No	No	No	No	Yes

¹ User interface does not allow them to search for any real case or patient, but they may receive link to case from "Notify other user" or through favorites. Access to view the case or patient record in this manner should not be restricted.

² Only if 'Owned' by local server