



Office of the Chief
Records Officer for the
U.S. Government

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July 31, 2024

Andrica Dickerson
Department of Defense
Department of Army
9301 Chapek Road Building 1458
Fort Belvoir, VA 22060-5527

Dear Andrica Dickerson:

The National Archives and Records Administration (NARA) acknowledges receipt of the Department of the Army's report regarding the possible loss of records stored on a government issued phone at the US Army Human Resources Command (HRC), Fort Knox, KY.

According to the report, HRC investigated the incident and determined that the phone was wiped before any records could be retrieved. We understand that no efforts were made to recover the records as the actual content was unknown. We further understand that to prevent future incidents, HRC has revamped its in/out-processing procedures and records management training relating to the capture of records on government issued mobile devices.

Based on this information, the reporting requirements of 36 CFR 1230.14(a) have been met and NARA considers this matter closed. If you have any questions regarding this matter, please contact me at william.fischer@nara.gov.

Sincerely,

WILLIAM FISCHER
Acting Chief Records Officer
for the U.S. Government