



Office of the Chief
Records Officer for the
U.S. Government

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October 7, 2024

Kim Tart
Department of Veterans Affairs
810 Vermont Ave, NW
Enterprise Records Service (005R1B)
Washington, DC 20420

Dear Kim Tart:

The National Archives and Records Administration (NARA) acknowledges receipt of the Department of Veterans Affairs' (VA) report regarding the loss of one (1) box of medical records at the San Diego Healthcare System (VASDHS), San Diego, CA.

According to the report, the records were possibly lost due to a tracking system error. We understand that efforts were made to locate the records but were unsuccessful. We also understand that to prevent future incidents, VASDHS is converting its paper-based tracking system to an electronic tracking system.

Based on this information, the reporting requirements of 36 CFR 1230.14(a) have been met and NARA considers this matter closed. If you have any questions or wish to discuss this further, please contact the Records Management Oversight and Reporting Program by email at UnauthorizedDisposition@nara.gov.

Sincerely,

WILLIAM FISCHER
Chief Records Officer
for the U.S. Government (Acting)