COMPUTER TECHNOLOGY SERVICES

Core Services

The Atmospheric Science Computer Systems Specialists (ETS-West), a part of Engineering Technology Services (ETS), are happy to provide the following services to students and research groups!

Desktop Computing

- · Computer and peripheral acquisition, installation, troubleshooting and repair & surplussing.
- · Software acquisition, installation and licensing.
- · General user support to include coding help.
- · Guidance on computer equipment purchases and computer setup.

Computer support is included for items purchased through ETS/ETS-West only. Atmospheric Science and the College have specific manufacturers and models we support and are happy to help you navigate these and your timing!

- · Website design and implementation.
- · Network jack changes and basic network troubleshooting.
- Help with poster and general printing.

Servers and Compute Clusters

- Consulting for, purchasing of and installation of computational servers and storage arrays.
- Setup, software installation, and administration of servers and storage arrays.
- · Configuring network drive space.
- · General software and user support.

Classroom and Conference Rooms

· Help with AV equipment in ATS classrooms and conference rooms.

Extended Services with ETS

The ETS-West specialists work with Engineering Technology Services (ETS) to provide:

- Scott Data Center rack space for computational servers and storage (\$100/U/year).
- Network drive space (costs vary on amount of space and length of usage).
- Virtual server hosting (~\$98 per year).
- · Projector and laptops for short-term use.
- College computer lab and electronic classroom reservations.

Atmos IT ETS-West

Submit a help ticket using this email!

help@atmos.colostate.edu

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