

AIR & WATER COMPLAINT FORM

DIVISION OF MEASUREMENT STANDARDS

(916) 229-3000

41-016a/w (Rev. 02/23)

California law requires that station operators provide free air and water to customers who purchase gasoline or diesel fuel.

After requesting free air and water from the attendant on duty, was the equipment activated or were you provided a token? If not, you were refused free air and water service. Please complete and submit online at www.cdfa.ca.gov/dms, or mail to: **Division of Measurement Standards, 6790 Florin Perkins Road, Suite 100, Sacramento, CA, 95828.**

IMPORTANT: PLEASE READ BEFORE SUBMITTING YOUR COMPLAINT.

- **Without a fuel purchase there is no legal requirement that air and water be provided by the station.**
- **Members-Only Discount Warehouse Retailers and Cardlock Facilities are not subject to this law.**

Please enter your information:

Name: _____

Phone: _____

Email: _____

Enter the business information:

*Required.

Station Name: _____

Phone: _____

Address: _____

City: _____ **Zip:** _____

County

Date: _____

Time of Violation: _____

DESCRIBE YOUR COMPLAINT USING THE CHECK BOXES AND ADDING REMARKS BELOW

*Required. Choose all that apply, one must be checked.

Toll free number not posted

Air not available

Air not working

Air pressure gauge not available

Air not free with fuel purchase

Water not available

Water not free with fuel purchase

Check this box if you want to be notified of investigation disposition.