

## **Broadcast Message: SEVIS Notice -- Scheduled Maintenance and Outage**

**To:** All SEVIS Users

**Date:** April 16, 2021

**Number:** 2104-01

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### **General Information**

This message is to inform you that the Student and Exchange Visitor Information System (SEVIS) will undergo routine maintenance in the **SEVIS Production, Alpha and Beta** environments. During this time, the SEVIS Production, Alpha and Beta environments will be down and unavailable for users.

See below for the maintenance and outage details:

- The SEVIS Production, Alpha and Beta environments will **NOT** be available from **Wednesday, April 21, 2021, at 8:00 p.m. EDT to 11:00 p.m. EDT.**

During the outage, users will not have access to the Production, Alpha, and Beta test environments. SEVP will not send a follow-up email regarding system availability. Continue to monitor the SEVP Broadcast Messages and SEVIS message board for additional information regarding this outage.

If you have questions regarding any of the changes described in the attached notice, please contact the SEVP Response Center at 703-603-3400 or 800-892-4829, Monday through Friday, from 8 a.m. to 6 p.m. EDT, except federal holidays.

### **FOR BATCH USERS ONLY:**

SEVIS batch file processing will be unavailable until the scheduled outage is complete. Please refrain from uploading files in the Production environment during the outage. Files uploaded during the outage will generate an error and users will have to reupload those files once the Production environment is available.

### **Comments**

To comment on this broadcast message, please email [SEVP@ice.dhs.gov](mailto:SEVP@ice.dhs.gov) with “Broadcast Message 2104-01 Comment” entered in the subject line.

### **Disclaimer**

The broadcast message is not a substitute for applicable legal requirements, nor is it itself a rule or a final action by SEVP. It is not intended to, does not, and may not be relied upon to create any right or benefit, substantive or procedural, enforceable at law by any party in any administrative, civil, or criminal matter.

