

Broadcast Message: USCIS CLAIMS Data Inaccuracies in SEVIS

To: All SEVIS Users

Date: Aug. 2, 2018

Re: USCIS CLAIMS Data Inaccuracies in SEVIS

Number: 1808-01

General Information

The Student and Exchange Visitor Program (SEVP) has identified some Computer-Linked Application Information Management System (CLAIMS) data exchange problems in the Student and Exchange Visitor Information System (SEVIS) related to:

- Form I-765, “Application for Employment Authorization.”
- Form I-539, “Application to Extend/Change Nonimmigrant Status.”
- Form I-129, “Petition for a Nonimmigrant Worker.”

Problems in SEVIS

1. Final adjudications of applications reverted from “Approved,” “Denied” or “Withdrawn” to “Pending”

The status of some U.S. Citizenship and Immigration Services (USCIS) requests reverted to “Pending” even though they had previously displayed in SEVIS as approved, denied or withdrawn.

Records affected during the following time frame:

November 2017 – June 2018.

Resolution:

USCIS corrected the root cause on June 30, 2018, and SEVP will correct the affected records in SEVIS for students, exchange visitors and exchange visitor dependents (J-2 employment).

Target date for completion:

August 7, 2018.

Note: School officials should not submit correction requests for these cases unless this affects the nonimmigrant’s legal status or their ability to apply for a benefit before August 7, 2018.

2. **Applications remain in “Requested” status even after final USCIS decisions.**

Some records remain in “Requested” status even after a student receives a “Notice of Approval” from USCIS. This causes a problem for student records that remain in “Requested” status for 180 days as SEVIS terminates these records.

Resolution:

SEVP is working with USCIS to identify the source of this problem.

Target date for completion:

To be determined.

If you have questions, please contact the SEVP Response Center at 703-603-3400 or 800-892-4829, Monday through Friday, 8 a.m. to 6 p.m. ET, except on federal holidays.

Comments

To comment on this Broadcast Message, please email SEVP@ice.dhs.gov with “Broadcast Message 1808-01 Comment” entered in the subject line.

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