

Broadcast Message: Merging Your Multiple SEVIS Accounts

To: Selected PDSOs and DSOs at SEVP Schools; and ROs and AROs at Department of State Programs

Date: June 9, 2020

Number: 2006-01

The Student and Exchange Visitor Program (SEVP) and the U.S. Department of State are working to make the Student and Exchange Visitor Information System (SEVIS) a person-centric database by merging a SEVIS user's multiple accounts into a single account. This process simplifies SEVIS user oversight and improves the overall user experience.

In June 2019, SEVP strongly encouraged users to merge their accounts by accepting requests for SEVIS account mergers. Since that time, 50 percent of users with multiple SEVIS accounts have consolidated their accounts and now enjoy the following benefits:

- Access to all their associated schools and programs with one username and password.
- An easier process for changing personal information in SEVIS, such as name changes.
- The ability to see course completion status in the SEVP External Training Application for all roles and organizations associated with their single SEVIS account.

Current SEVIS data indicates that you may have multiple SEVIS accounts but have not yet submitted a request to merge them.

SEVP requests the following action by June 30, 2020:

- Forward this Broadcast Message notification email to SEVISTechnicalFeedback@ice.dhs.gov if either of the following descriptions apply to you:
 1. You have only one active SEVIS account and username. In your email, provide your SEVIS login name and indicate that you only have one set of SEVIS credentials. **Do not provide your SEVIS password.**
 2. You have multiple active SEVIS accounts and usernames but do not currently wish to merge them. Please provide information about why you choose to maintain these multiple SEVIS accounts. SEVP will use this information to better

serve users who wish to maintain multiple SEVIS accounts in the event that a single account becomes mandatory in the future.

If you would like to submit a request to merge your SEVIS accounts after reading this notification, email your account merge request to SEVP@ice.dhs.gov with the subject line “Merge Accounts.” Follow the steps in the [Merging SEVIS Accounts](#) user guide on Study in the States to request an account merge.

If you have questions regarding any of the information provided in this notice, you can email SEVP@ice.dhs.gov, or contact the SEVP Response Center at 703-603-3400 or 800-892-4829, Monday through Friday, from 8 a.m. to 6 p.m. ET, except federal holidays.

Comments

To comment on this Broadcast Message, please email SEVP@ice.dhs.gov with “Broadcast Message 2006-01 Comment” entered in the subject line.

Disclaimer

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