

Broadcast Message: SRC 703-603-3400 Phone Number Down for Maintenance

To: All SEVIS Users

Date: Oct. 06, 2021

Number: 2110 – 01

General Information

Please be aware that the Student and Exchange Visitor Program (SEVP) Response Center (SRC) phone system will be down for scheduled maintenance on Thursday, Oct. 7, 2021, from 7:00 a.m. to 8:00 a.m. (EDT), with the possibility of an extended outage.

During that time the 703-603-3400 phone number will be unavailable, however, you may continue to use the 800-892-4829 phone number, or contact the SRC via email at SEVP@ice.dhs.gov or SEVIShelpdesk@ice.dhs.gov. Please also be sure to use [Study in the States](#) and ICE.gov/SEVP websites as resources to answer your questions. Designated school officials may also contact their SEVP field representative with questions.

We apologize for any inconvenience and appreciate your patience while we work to update our phone system.

Comments

To comment on this Broadcast Message, please email SEVP@ice.dhs.gov with “Broadcast Message 2110 – 01 Comment” entered in the subject line.

Disclaimer

The Broadcast Message is not a substitute for applicable legal requirements, nor is it itself a rule or a final action by SEVP. It is not intended to, does not, and may not be relied upon to create any right or benefit, substantive or procedural, enforceable at law by any party in any administrative, civil, or criminal matter.

