

Broadcast Message: SEVIS NOTICE – SEVIS Release 6.62.3

To: All SEVIS Users

Date: Aug. 22, 2022

Number: 2208-02

General Information

The Student and Exchange Visitor Program (SEVP) will deploy the Student and Exchange Visitor Information System (SEVIS) Release 6.62.3 on Friday, Aug. 26, 2022. This release resolves issues found with the automated email feature added in SEVIS Release 6.62 and emails that should have been sent to exchange visitors when their status changed to Active, Inactive, No Show, Terminated or Transferred. Please see the end of this message for system outage details.

The following issues were identified after the release and have been resolved in SEVIS Release 6.62.3:

- **Inactive:** Some exchange visitors received duplicate emails for the same update. This release ensures that exchange visitors receive only one email.
- **No Show:** Emails were only sent when exchange visitors were manually changed by a responsible officer (RO)/alternate responsible officer (ARO) to No Show. This release ensures that exchange visitors who are automatically changed to No Show also receive an automated email.
- **Transferred:** When transferring an exchange visitor's record, RO/AROs are required to enter an Effective Date of Transfer. In SEVIS Release 6.62, the system mistakenly sent the email when the event was submitted instead of sending it when the status changed on the Effective Date of Transfer. This release ensures that the email is only sent when the status changes to Transferred.
- **Terminated:** When terminating an exchange visitor's record, RO/AROs are required to enter an Effective Date of Termination. In SEVIS Release 6.62, the system mistakenly sent the email when the event to terminate the exchange visitor's record was submitted instead of sending it when the status changed on the Effective Date of Termination. This release ensures the email is only sent when the status changes to Terminated.

For more information about this SEVIS release, please refer to the [SEVIS Release 6.62.3 Planning Guide](#) on the [SEVIS Enhancements](#) page on the SEVIS Help Hub.

The SEVIS Production environment and SEVIS Batching will NOT be available from Friday, Aug. 26, 2022, 8 p.m. (EDT) to Saturday, Aug. 27, 2022, 6 a.m. (EDT).

If you have questions regarding any of the changes described in the attached notice, please contact the SEVP Response Center at 703-603-3400 or 800-892-4829, Monday through Friday, from 8 a.m. to 6 p.m. ET, except federal holidays.

FOR BATCH USERS ONLY:

SEVIS Batch file processing will be unavailable until the scheduled upgrade is complete. Please refrain from uploading files in the Production environment during the outage. Files uploaded during the outage will generate an error and users will have to reupload those files once the Production environment is available.

Disclaimer

The broadcast message is not a substitute for applicable legal requirements, nor is it itself a rule or a final action by SEVP. It is not intended to, does not, and may not be relied upon to create any right or benefit, substantive or procedural, enforceable at law by any party in any administrative, civil, or criminal matter.

