

## **Broadcast Message: SEVP Response Center Closure on October 10, 2024**

**To:** All SEVIS Users

**Date:** Oct. 7, 2024

**Number:** 2410-03

---

### **General Information**

Please be aware that the SEVP Response Center (SRC) will be temporarily closed on the following dates and times:

- Thursday, Oct. 10, 2024, from 1 p.m. EDT to 6 p.m. EDT.

Stakeholders will be unable to contact the SRC via phone for general inquiries or issues. For assistance with an emergency situation, such as a student port of entry issue or emergency correction to ensure a student maintains status, please email [SEVP@ice.dhs.gov](mailto:SEVP@ice.dhs.gov) with “Urgent Situation” in the subject line.

During this time, stakeholders can also refer to the Student and Exchange Visitor Program’s (SEVP) online resources available on [Study in the States](#) and [ICE.gov/SEVP](https://ice.dhs.gov/SEVP). Additionally, designated school officials can contact their assigned SEVP field representative with questions.

The SRC will resume its standard operating hours beginning on Friday, Oct. 11, 2024. We apologize for any inconvenience.

### **Disclaimer**

The Broadcast Message is not a substitute for applicable legal requirements, nor is it itself a rule or a final action by SEVP. It is not intended to, does not, and may not be relied upon to create any right or benefit, substantive or procedural, enforceable at law by any party in any administrative, civil, or criminal matter.

