

Broadcast Message: SEVP Portal Release 6.2

To: All SEVIS Users

Date: November 12, 2024

Number: 2411 – 04

General Information

The Student and Exchange Visitor Program (SEVP) will deploy SEVP Portal Release 6.2 on Thursday, November 14, 2024.

The following functionalities and issue corrections will be deployed in this release:

- Students will be able to edit their SEVP Portal information up to 15 days after Student and Exchange Visitor Information System (SEVIS) shortens their optional practical training (OPT) due to a transfer or change of education level.
- Steps have been taken to correct the “Unable to Authenticate” error during SEVP Portal password reset.
- SEVP Portal automatic email issue that occurs when school officials update student email addresses in SEVIS will be resolved.

The SEVP Portal will be unavailable on Thursday, November 14, 2024, from 8 p.m. to Friday, November 15, 2024, at 12:00 a.m. EST. SEVP will not send a follow-up email regarding Portal availability.

During the outage:

- Students will not be able to log into the SEVP Portal.
- SEVIS will store newly entered information and send it to the SEVP Portal once it is back online.

For more information on SEVP Portal Release 6.2, see the [SEVP Portal Release 6.2 Planning Guide](#) at [SEVP Portal Help](#), on the [SEVP Portal Enhancements](#) page.

For questions about this release, please contact the SEVP Response Center via email at SEVP@ice.dhs.gov or via phone at 703-603-3400 or 800-892-4829, Monday through Friday, from 8 a.m. to 6 p.m. ET, except federal holidays.

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