

**Broadcast Message:** SEVIS Notice—Scheduled Maintenance Outage, Oracle Production Upgrade to 12c

**To:** All SEVIS Users

**Date:** June 6, 2017

**Re:** SEVIS Notice—Scheduled Maintenance Outage, Oracle Production Upgrade to 12c

**Number:** 1706-01

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## General Information

This message is to inform you that the Student and Exchange Visitor Information System (SEVIS) will upgrade Oracle to version 12c in the **SEVIS Production, Alpha and Beta** environments. This upgrade requires an outage of the **SEVIS Production, Alpha and Beta** environments. See below for the **extended outage** details:

- The **SEVIS Production, Alpha and Beta** test environments will NOT be available on Saturday, June 10, 2017, from 8:00 a.m. EDT to 8:00 p.m. EDT

During the outage, users will not have access to the **SEVIS Production, Alpha and Beta** test environments. SEVP will not send a follow-up email regarding system availability. Continue to monitor the SEVIS System Notice on the sign-in screen, SEVP Broadcast Messages and SEVIS message board for additional information regarding this outage.

If you have questions regarding any of the changes described in the attached notice, please contact the SEVP Response Center at 703-603-3400 or 800-892-4829, Monday through Friday, from 8 a.m. to 6 p.m. ET, except on Wednesdays from 12:50 to 1:20 p.m. ET and holidays.

### FOR BATCH USERS ONLY:

SEVIS Batch file processing will be unavailable until the scheduled upgrade is complete. Please refrain from uploading files in the Production environment during the outage. Files uploaded during the outage will generate an error and users will have to reupload those files once the Production environment is available.

## Comments

To comment on this Broadcast Message, please email [SEVP@ice.dhs.gov](mailto:SEVP@ice.dhs.gov) with “Broadcast Message 1706-01 Comment” entered in the subject line.

## Disclaimer

This Broadcast Message is not a substitute for applicable legal requirements, nor is it itself a rule or a final action by SEVP. It is not intended to, does not and may not be relied upon to create any

right or benefit, substantive or procedural, enforceable at law by any party in any administrative, civil or criminal matter.