Request for Privileges – Frequently Asked Questions

Q - Why do some field values disappear when the relationship type is changed?

A - The field values of Org Unit, Building, Employee Group and Personnel Subarea are cleared because some relationship types pre-populate those fields. This issue will be addressed in a future upgrade to the system.

Q – As an approver – when we are in edit mode - why aren't all fields editable?

A - Once a request is submitted for approval, the campus, relationship and org unit fields are fixed and not editable. One reason the org unit is fixed is so that a request awaiting approval doesn't suddenly disappear from the perspective of the org unit approvers. Also, once a request has been approved, if the org unit were to change, it would make sense for the request to be re-approved by the new org unit approvers, which could quickly become confusing and would be difficult to implement properly. The campus is fixed at request submission since an org unit usually implies the campus, and org unit needs fixed. The relationship is also fixed at request submission, so that the approver knows what access is being approved, and the approver can know that access won't be changed after the approval. There are also some internal Puid and Acmaint system limitations that keep changing the relationship from being possible.