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Janitorial - Industry Supplemental Questionnaire

For your protection California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent information to obtain or amend insurance coverage or to make a claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Applicant Information:

Proposed Effective Date:	Legal Name:	Application ID:

Application completed by: Broker: ☐ Employer: ☐

Please provide (*first, last)* name: Date:

Which of the following best describes the insured's operations? ☐ Commercial office cleaning ☐ Residential Cleaning ☐ Other:

Are employees supervised? No ☐ Yes: Direct ☐ Roving ☐ Do employees work in pairs or more? Yes ☐ No ☐

Percentage of work sub-contracted out: % Are certificates collected annually for sub-contractors? Yes ☐ No ☐

Please explain the type of work sub-contracted out:

Does the insured perform any of the following? (*Check all that apply*)

☐ General cleaning	☐ Debris Clearing	☐ Crime scene clean-up
☐ Industrial cleaning	☐ Snow removal	☐ Graffiti removal
☐ Ceiling Tile cleaning	☐ Maid/housekeeping services	☐ Pest Control
☐ Parking lot cleaning	☐ Pressure or steam	☐ Landscaping
☐ Carpet cleaning	☐ Fire/Flood/Restoration	☐ Chimney cleaning
☐ Waxing/polishing of floors and walls	☐ Water/fire damage restoration	☐ Fire Extinguisher refilling, service repair
☐ Exterior window cleaning	☐ Aluminum nitrate handling	☐ Other:
☐ Gutter cleaning	☐ Solar panel cleaning	

General Classification Evaluation:

1) Maximum Height exposure: Ft. ☐ N/A
   If applicable - Method of reaching height exposures: (*Check all that apply)*
   Ladder ☐ Scaffolding ☐ Scissor Lifts ☐ Other: ☐
   If scaffolding is used, does the insured build their own? No ☐ Yes - % of annual operations compared to total operations.

2) Maximum Weight lifted: lbs. ☐ N/A
   If applicable: Manual Lifting ☐ Employee(s) lifts with assistance: ☐ Please explain:
   Please list the typical types of items lifted:

3) Vehicle exposure: No ☐ Yes ☐
   If Yes –
   Percentage of total operations: % Total # of Vehicles
   Number of employee drivers: Do employees take the vehicle home overnight? Yes ☐ No ☐
   Driving Radius in miles: mi. GPS tracking system installed? Yes ☐ No ☐
   MVR's Checked: Yes ☐ No ☐ Company Owned: Yes ☐ No ☐
   PUC Filing: N/A ☐ Yes: MCP Filing: N/A ☐ Yes:

4) Any Out of State, International, or Overnight Travel: Yes ☐ No ☐
   If Yes - Please provide:
   Number of employee's traveling
   Method of transportation: Location(s):
   Frequency of travel:

5) CPR Training provided: Yes ☐ No ☐ **If Yes -** Number of Employees certified:

Claims Handling:

1) Is there a set procedure for reporting claims? Yes ☐ No ☐
2) Is there a formal written accident investigation report? Yes ☐ No ☐
3) Do you currently participate in a MPN program to control claim costs? Yes ☐ No ☐

Personnel Practices:

1) New-hire orientation program: Yes ☐ No ☐ Is the orientation documented? Yes ☐ No ☐
2) Owner is active in daily operations: Yes ☐ No ☐
3) Employee Handbook: Yes ☐ No ☐
4) Post-accident drug testing: Yes ☐ No ☐
5) Job specific training: Yes ☐ No ☐
6) Performance Appraisals: Yes ☐ No ☐
7) Wellness program in place: Yes ☐ No ☐
8) Are any of the following benefits provided?
   - Medical: No ☐ Yes: Employer contribution: ____% Percentage of employees enrolled: ____%
   - Retirement: No ☐ Yes: Employer contribution: ____% Percentage of employees enrolled: ____%
9) Any other information in regard to employee benefits? If so, please provide those details:

Employer-Employee Relationship:

1) Employee Turnover Rate (Annually): ____% Average Tenure of Employees (in # of years): ____
2) Number of employees hired:
   - Full Time (annual): ____ Payroll Estimate: $_____
   - Part Time/Seasonal: ____ Payroll Estimate: $_____

   No. of seasonal Employees: ____
   Seasonal Employee Period (From Month: _____ to Month: _____)

Safety Program/Practices which are implemented and enforced:

1) Fall Protection Plan: Yes ☐ No ☐ N/A ☐
2) Heat and illness prevention program: Yes ☐ No ☐ N/A ☐
3) Do you maintain a Workplace Violence Prevention Plan? Yes ☐ No ☐ N/A ☐
4) Respiratory program: Yes ☐ No ☐ N/A ☐
5) Driver safety training plan: Yes ☐ No ☐ N/A ☐
6) Forklift training & safety plan: Yes ☐ No ☐ N/A ☐
   If Yes – Annual Certification required: Yes ☐ No ☐ N/A ☐
7) MSDS available for all chemicals/products used: Yes ☐ No ☐ N/A ☐
8) Written Lockout/Tag out/Block out Procedures: Yes ☐ No ☐ N/A ☐
9) Hazardous chemicals safety plan: Yes ☐ No ☐ N/A ☐
10) Confined spaces plan: Yes ☐ No ☐ N/A ☐
11) Active safety incentive program for all employees: Yes ☐ No ☐ N/A ☐
12) Are supervisors held accountable for a safe work environment? Yes ☐ No ☐ N/A ☐
13) Is there a dedicated full-time safety manager? Yes ☐ No ☐ N/A ☐
    If Yes – Please provide:
    Name: _____ Title: _____
14) Safety meetings are conducted: ☐Daily ☐Weekly ☐Monthly ☐Quarterly ☐Does not conduct Safety Meetings
    Are safety meetings documented? Yes ☐ No ☐
15) Personal Protective equipment provide to all employees: No ☐ Yes, please list types: _____
16) Employee to Supervisor ratio: ____/____
17) What loss prevention recommendations has the insured implemented? ☐Loss control service has not been performed.

Year implemented: _____

Please explain...

Machinery and Equipment:

1) Please list the types of machinery/equipment used: _____ N/A ☐
2) Are all equipment operators certified? Yes ☐ No ☐
3) Is all machinery/equipment properly guarded: Yes ☐ No ☐
4) Age of equipment in years: ☐0-5 ☐5-10 ☐10-20 ☐20+
5) Condition of the equipment: ☐Excellent ☐Good ☐Average ☐Poor
6) Who is responsible for maintaining machinery? ☐Insured ☐Contractor ☐Other: _____

Is there any other information about your company, operations, or practices you have implemented which could have an impact on mitigating injuries?