The Texas Windstorm Insurance Association (TWIA) may demand mediation in claims where TWIA denies coverage in full or in part and the claimant provides notice of intent to file a lawsuit against TWIA. Texas Insurance Code Section 2210.575. If TWIA and the claimant do not agree on a mediator, TDI will assign a mediator from the roster of mediators maintained by TDI. This process applies to policies issued or renewed on or after November 27, 2011.

NOTE: Placement on the roster is not an endorsement or certification by the Texas Department of Insurance.

				Current as of 12/30/24
CONTACT INFORMATION	40-hr Mediation Course (conducted by an alternative dispute resolution system)	40-hr Mediation Course (complies with Texas Mediation Trainers Roundtable standards)	Credentialed by TMCA <sup>1</sup>	PREFERENCES
Deepak Ahuja Polaris Forensics, Inc. 701 East 15th Street, Suite 103 Plano, TX 75074 888-806-5654 469-408-6872 dahuja@polarisforensics.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential and Commercial Claims, Roofing
Nadim Bashir nadimbashir81@gmail.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential and Commercial Claims, Roofing
Rupa Baskaran Neutral Good ADR, LLC	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential and Commercial Claims, Roofing
Linda L. Bass ADR4U2 – Conflict Resolved 12913 Coast Way Keller, TX 76244 817-291-6121 adr4u2@gmail.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: Residential Claims up to \$1M, Commercial claims under \$1M, Roofing

<sup>&</sup>lt;sup>1</sup>For information on the Texas Mediator Credentialing Association (TMCA), please go to <u>www.txmca.org</u>.

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CONTACT INFORMATION	40-hr Mediation Course (conducted by an alternative dispute resolution system)	40-hr Mediation Course (complies with Texas Mediation Trainers Roundtable standards)	Credentialed by TMCA <sup>1</sup>	PREFERENCES
Patricia F. Bastine Bastine Resources Mediation Firm 3730 Kirby Drive, Suite 1200 #227 Houston, TX 77098 832-921-9085 patricia@bastineresources.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential and Commercial Claims, Roofing
Adrian D. Booker Resync Dispute Resolution Services LLC 3418 United Lane Frisco, TX 75034 469-682-9369 469-558-4317 Adrian.Booker@ResyncDrs.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential and Commercial Claims, Roofing
Tyrone H. Bourdony The Mediation Center 865-387-7269 cfmediationcenter@gmail.com	No	Yes	No	
Nancy Boyle 830-832-4006 contact@conflictrescue.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential Claims, Roofing

<sup>&</sup>lt;sup>1</sup>For information on the Texas Mediator Credentialing Association (TMCA), please go to <u>www.txmca.org</u>.

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CONTACT INFORMATION	40-hr Mediation Course (conducted by an alternative dispute resolution system)	40-hr Mediation Course (complies with Texas Mediation Trainers Roundtable standards)	Credentialed by TMCA <sup>1</sup>	PREFERENCES
Leah A Brown 1228 Eagle Place Cedar Hill, TX 75104 214-491-7773 brownl@smu.edu	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential and Commercial Claims
Trina N. Brown				
Jason Cairns Cairns Mediation, PLLC 12407 N. Mopac Expy, Suite 250, #430 Austin, TX 78758 512-522-1741 414-803-1860 jason@cairnsmediation.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential and Commercial Claims, Roofing
David G. Caston Blue Compass Mediation & Arbitration Inc. 302 Fargo.St. Houston, TX 77006 832-983-3513 david@bluecompassma.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: Roofing, All Residential, Residential Claims under \$250,000 and Commercial Claims under \$1M

<sup>&</sup>lt;sup>1</sup>For information on the Texas Mediator Credentialing Association (TMCA), please go to <a href="https://www.txmca.org">www.txmca.org</a>.

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				Carrent as 61 12/36/24
CONTACT INFORMATION	40-hr Mediation Course (conducted by an alternative dispute resolution system)	40-hr Mediation Course (complies with Texas Mediation Trainers Roundtable standards)	Credentialed by TMCA <sup>1</sup>	PREFERENCES
Dwyane E. Clark Sr. Hosana Consultant LL 11334 Bridges Road Jacksonville, FL 32218 904-764-3899 904-708-3711 dwayneeclarksr@gmail.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential and Commercial Claims, Roofing
Gary R. Clayton 15150 Preston Road, Suite 300 Dallas, TX 75248 214-233-3935 214-794-4424 gary@polyms.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential and Commercial Claims, Roofing
Amanda M. Clerkin				
David A. DeSoto Mann Law Firm PLLC 3104 Edloe Street, Suite 201 Houston, TX 77027 713-893-8962 713-893-8960 ddesoto@mannlawtexas.com	Yes	Yes	Yes	Geographic Preferences: Will ONLY work in the following Texas Counties: Aransas, Brazoria, Calhoun, Galveston, Harris, Matagorda, Nueces, Refugio, San Patricio  Claim Preferences: All residential and commercial claims

<sup>&</sup>lt;sup>1</sup>For information on the Texas Mediator Credentialing Association (TMCA), please go to <a href="https://www.txmca.org">www.txmca.org</a>.

The Texas Windstorm Insurance Association (TWIA) may demand mediation in claims where TWIA denies coverage in full or in part and the claimant provides notice of intent to file a lawsuit against TWIA. Texas Insurance Code Section 2210.575. If TWIA and the claimant do not agree on a mediator, TDI will assign a mediator from the roster of mediators maintained by TDI. This process applies to policies issued or renewed on or after November 27, 2011.

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CONTACT INFORMATION	40-hr Mediation Course (conducted by an alternative dispute resolution system)	40-hr Mediation Course (complies with Texas Mediation Trainers Roundtable standards)	Credentialed by TMCA <sup>1</sup>	PREFERENCES
Sendra Dorce				
Elizabeth Eckman 801-824-3726 615-481-1107 liz@imediationsolutions.com	No	Yes	No	
Ana Garcia-Padron 281 Deer Run Pass Canyon Lake, TX 78133 281-886-2073 Anagarcia9603@gmail.com	No	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All commercial claims
Maureen Garrett Law Office of Maureen Garrett 5340 Weslayan Street #273364 Houston, TX 77277-3364 713-254-3675 mgarrett.mglaw@gmail.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential Claims, Roofing
Roham Ghassemi 636 Forest Bend Dr. Plano, Tx 75025 214-395-9031 Roham1155@gmail.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential and Commercial Claims, Roofing

<sup>&</sup>lt;sup>1</sup>For information on the Texas Mediator Credentialing Association (TMCA), please go to <u>www.txmca.org</u>.

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CONTACT INFORMATION	40-hr Mediation Course (conducted by an alternative dispute resolution system)	40-hr Mediation Course (complies with Texas Mediation Trainers Roundtable standards)	Credentialed by TMCA <sup>1</sup>	PREFERENCES
Melanie E. Grimes MG Mediation, Inc. 6440 N. Central Expressway, Suite 760 Dallas, TX 75206 214-369-3690 mgrimes@mgmediation.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential and Commercial Claims, Roofing
Jerry R. Hall ADR Services International, Inc. 15222 Mill Pond Road Tavares, FL 32778 832-378-4400 adrsi@hotmail.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential and Commercial claims
Tashara M. Hanton Positive Conflict Resolution Services, LLC 3623 Sparrow Drive Pearland, TX 77584 347-441-0367 Thanton.81@gmail.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential Claims, Roofing
Willie E Harris Alternative Dispute Resolution MA 4900 Fournace Place, Suite 200A Bellaire, TX 77401 832-993-8597 713-240-7000 wharris@adrma.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential Claims, Roofing

<sup>&</sup>lt;sup>1</sup>For information on the Texas Mediator Credentialing Association (TMCA), please go to <a href="https://www.txmca.org">www.txmca.org</a>.

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CONTACT INFORMATION	40-hr Mediation Course (conducted by an alternative dispute resolution system)	40-hr Mediation Course (complies with Texas Mediation Trainers Roundtable standards)	Credentialed by TMCA <sup>1</sup>	PREFERENCES
Felicia Harris Hoss Harris Hoss PLLC 3112 Sumac Drive Pearland, TX 77584 281-686-7927 Felicia@HarrisHossPLLC.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential and Commercial Claims, Roofing
Monica Hernandez				
Fredreck S. Hudgens 675 Bering Dr. Suite 675 Houston, TX 77057 832-698-5211 field@hudgenslawfirm.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential and Commercial Claims
Joseph S. Jaworski The Jaworski Law 2228 Mechanic Street, Suite 307 Galveston, TX 77550 409-763-0700 409-771-7139 joejaws@jaworskilawfirm.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential and Commercial Claims

<sup>&</sup>lt;sup>1</sup>For information on the Texas Mediator Credentialing Association (TMCA), please go to <u>www.txmca.org</u>.

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	40-hr Mediation Course	40-hr Mediation Course		Current as of 12/00/24
CONTACT INFORMATION	(conducted by an alternative dispute resolution system)	(complies with Texas Mediation Trainers Roundtable standards)	Credentialed by TMCA <sup>1</sup>	PREFERENCES
Charles R. Johnston Claims-Advocate 1601 Hurley Ave. Fort Worth, TX 76104 817-917-6234 charles@claims-advocate.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All residential and commercial claims, roofing
Nick J. Lanza Lanza Law Firm, P.C. 2502 Algerian Way Houston, TX 77098 713-432-9090 713-299-9154 (cell) nlanza@lanzalawfirm.com	Yes	Yes	Yes	Geographic Preferences: Brazoria, Chambers, Galveston, Harris, Jefferson, Matagorda  Claim Preferences: All residential and commercial claims, roofing
Matthew M. Lara Momentum Concepts 830-931-1518 Momentumconcepts24@gmail.com	Yes	No	No	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All residential and commercial claims, roofing
Marisela Maddox Stories to Solutions, PLLC 823 Congress Ave., Ste. 300 Austin, TX 78701 512-402-2006 512-731-5190 marisela@storiestosolutions.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All residential and commercial claims, roofing

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CONTACT INFORMATION	40-hr Mediation Course (conducted by an alternative dispute resolution system)	40-hr Mediation Course (complies with Texas Mediation Trainers Roundtable standards)	Credentialed by TMCA <sup>1</sup>	PREFERENCES
Chana H. Massey				
Shannon L. Mays Mays Mediation, LLC 6300 West Loop South Suite 295 Bellaire, TX 77401 713-324-7191 shannon@maysmediation.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All residential and commercial claims, roofing
Diane F. McSpiritt Diane Frances McSpiritt, LLC dba SAVVY Mediation 727-409-1719 DIANE@SAVVYMEDIATION.COM	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties
Tanya L Morris 6101 Pleasant Dream St. N. Richland Hills, TX 76180 817-366-7276 Tmorris@Northtarrantmediation.com Tanyamorris52@gmail.com	Yes	Yes	Yes	Geographic Preferences:  I will work in ANY Texas county listed below Aransas, Brazoria, Calhoun, Chambers, Galveston, Harris, Jefferson, Matagorda  Claim Preferences: All residential claims, Residential claims under \$250,000, Residential Claims over \$250,000 and up to \$1M, Residential claims over \$1M, all commercial claims

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CONTACT INFORMATION	40-hr Mediation Course (conducted by an alternative dispute resolution system)	40-hr Mediation Course (complies with Texas Mediation Trainers Roundtable standards)	Credentialed by TMCA <sup>1</sup>	PREFERENCES
Donna Nash The Peace Group 650 N. Sam Houston Pkwy East, #218A Houston, TX 77060 832-453-4263 281-533-8503 donna@thepeacegroupinc.com	Yes	Yes	No	Geographic Preferences:  I will work in ANY Texas county listed below Brazoria, Chambers, Galveston, Harris, Jefferson, Matagorda  Claim Preferences: All residential and commercial claims, roofing
Lynne M Nash Nash Legal Group, PLLC 325 N. St. Paul Street, Suite 2300 Dallas, TX 75201 682-888-8124 lynne@nashlegalgroup.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All residential and commercial claims
Manuel Perez-Leiva				
Spencer JW Pinegar DMK Mediation Services 577 York Creek Road Kingsbury, TX 78638-1652 830-305-6224 spinegar.dmk34@gmail.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All residential and commercial claims, roofing

<sup>&</sup>lt;sup>1</sup>For information on the Texas Mediator Credentialing Association (TMCA), please go to <a href="https://www.txmca.org">www.txmca.org</a>.

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Nanci W Rainey Rainey Mediation and Arbitration Services, LLC 832-703-2962 njrainey@gmail.com	Yes	Yes	No	
Rozina Ramzanali One Stop Mediation LLC 713-302-5756 rozina@onestopmediation.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All residential claims under \$250,000
Shashank Rao Neutral Good ADR, LLC	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All residential and commercial claims, roofing
Jessica D. Roberts 805 E Hillsboro Blvd. #101 Deerfield Beach, FL 33441 305-333-0335 JDR@JessicaDRoberts.com	Yes	No	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All residential and commercial claims, roofing

<sup>&</sup>lt;sup>1</sup>For information on the Texas Mediator Credentialing Association (TMCA), please go to <u>www.txmca.org</u>.

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CONTACT INFORMATION	40-hr Mediation Course (conducted by an alternative dispute resolution system)	40-hr Mediation Course (complies with Texas Mediation Trainers Roundtable standards)	Credentialed by TMCA <sup>1</sup>	PREFERENCES
Kimberly K. Schreiber 5182 Legends Dr. Braselton, GA 30517 901-609-6079 615-681-7585 KKS@LegalTN.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential and Commercial Claims
Omaemo Shobola Britania Mediation Group, Inc. 16008 Muirfield Drive Odessa, FL 33556 813-325-7295 813-842-6208 omar@britaniamediation.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All residential, commercial, and roofing claims
Jen G. Sims Making Talk Work 17007 Whitetail Run Austin, TX 78737 808-428-5673 jennifergraf@gmail.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All residential, commercial, and roofing claims
Angela P Smucker The Affinity Advocate 1075 Vaughn Suite 2304 Kyle, TX 78640 512-680-2418 angie@theaffinityadvocate.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All commercial claims

<sup>&</sup>lt;sup>1</sup>For information on the Texas Mediator Credentialing Association (TMCA), please go to <u>www.txmca.org</u>.

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CONTACT INFORMATION	40-hr Mediation Course (conducted by an alternative dispute resolution system)	40-hr Mediation Course (complies with Texas Mediation Trainers Roundtable standards)	Credentialed by TMCA <sup>1</sup>	PREFERENCES
Jasmine M. Spencer				
Brandy A. Warren 1020 Lakemont Bend Lane Pinehurst, TX 77362 832-264-1851 brandyaw@gmail.com Kalor Williams	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential and Commercial Claims
Tycom Wright				Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential and Commercial Claims, Roofing
James L. Young Culhane Meadows PLLC 3400 Silverstone Drive, Suite 114 Plano, TX 75023 972-765-2678 jyoung@risk-navigator.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties  Claim Preferences: All Residential and Commercial Claims, Roofing

<sup>&</sup>lt;sup>1</sup>For information on the Texas Mediator Credentialing Association (TMCA), please go to <a href="https://www.txmca.org">www.txmca.org</a>.

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Sandra Zuniga 3700 Dacy Lane Apt #5208	No	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties
Kyle, TX 78640 830-318-6103 mercadosandra57@yahoo.com				Claim Preferences: All Commercial Claims

<sup>&</sup>lt;sup>1</sup>For information on the Texas Mediator Credentialing Association (TMCA), please go to <u>www.txmca.org</u>.